Beam Healthcare SC Privacy Policy

Effective Date: 08/05/2026

Beam Healthcare SC (“Beam,” “we,” “us,” or “our”) respects your privacy. This Privacy Policy explains what information we collect, how we use it, and how we handle data in connection with our consultation services.

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1. What We Collect

We collect limited information necessary to operate the service:

Account Information

- Name
- Email address
- Organization or practice affiliation

Billing Information

- Payment details (processed by third-party providers)
- Subscription and transaction records

Usage Data

- Consult activity (e.g., number of requests, timestamps)
- Basic platform interaction data

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2. What We Do NOT Collect

Beam does not collect or store:

- Patient medical records
- Clinical consultation content
- Protected Health Information (PHI)

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3. How Consult Data Is Handled

All consultation activity, including any patient-related information, is handled through Simvuly, a third-party platform.

- Beam does not access, process, or store PHI
- Simvuly is responsible for data handling, security, and compliance

For more information, please review:
https://simvuly.com/legal/

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4. How We Use Information

We use collected information to:

- Provide and operate the service
- Process payments and manage subscriptions
- Communicate with users
- Improve platform performance and user experience
- Ensure compliance with applicable obligations

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5. How We Share Information

We share limited information with:

- Service Providers (e.g., payment processors, infrastructure providers)
- Simvuly (for platform functionality)
- Client Organizations (if you are using Beam through an organization)
- Legal Authorities (if required by law)

We do not sell personal information.

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6. Data Security

We use reasonable administrative, technical, and organizational measures to protect your information.

However, no system is completely secure, and we cannot guarantee absolute security.

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7. Data Retention

We retain account and billing information as long as necessary to:

- Provide the service
- Comply with legal and financial obligations
- Resolve disputes

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8. Your Rights

You may request to:

- Access your information
- Correct inaccurate data
- Delete your account

To make a request, contact:
client@beam.healthcare

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9. Third-Party Services

Beam relies on third-party providers (including Simvuly and payment processors) to operate the service.

Your use of those services may also be subject to their terms and privacy policies.

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10. Changes to This Policy

We may update this Privacy Policy from time to time. Continued use of the service after updates constitutes acceptance of the revised policy.

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11. Contact

For questions or requests, contact:
client@beam.healthcare