Beam Healthcare SC Terms of Service

Effective Date: 7/26/2026

Welcome to Beam Healthcare SC (“Beam,” “we,” “us,” or “our”). These Terms of Service (“Terms”) govern your use of our consultation platform.

By using the service, you agree to these Terms.

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1. What This Service Is

Beam provides access to licensed healthcare professionals for peer-to-peer consultation. Depending on the service, consultations may be provided by physicians, registered nurses, or other appropriately licensed healthcare professionals acting within the scope of their licensure.

Beam does not provide medical care, diagnosis, or treatment.

Consultations are provided for informational purposes only and do not establish a provider–patient relationship.

"Consultation" means a professional communication between licensed healthcare professionals or authorized clinical personnel regarding patient care, care coordination, or other healthcare-related matters, as permitted by applicable law and within the participant's scope of practice.

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2. Eligibility

This service is intended for use by licensed healthcare professionals and authorized clinical personnel only.

By using Beam, you represent that:

- You are authorized to seek clinical consultation
- You will use the service in compliance with applicable laws and regulations

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3. How the Service Works

- Consultation requests are submitted through a third-party platform operated by Simvuly
- Specialists respond asynchronously
- Beam does not guarantee response times, availability, or outcomes

Beam provides access only and does not control or direct provider responses.

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4. Clinical Responsibility

You retain full and sole responsibility for:

- Patient care
- Diagnosis and treatment decisions
- Use of any consultation response

Consultations are informational only and should not replace your independent clinical judgment.

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5. Providers

Providers on the platform may be engaged as independent contractors or, in limited cases, employees of Beam.

Regardless of engagement model:

- Providers are responsible for exercising independent professional judgment within the scope of their applicable license, certification, or credential
- Providers do not act as agents of Beam in delivering clinical opinions

Beam performs certain administrative verifications of providers, which may include:

- Verification of professional credentials (e.g. licensure)
- Background checks
- Review of applicable exclusion lists (e.g., OIG, SAM)
- Querying the National Practitioner Data Bank (NPDB), where applicable

These verifications are conducted for onboarding purposes only. Beam does not supervise, control, or assume responsibility for the clinical quality, accuracy, or outcomes of any consultation provided. Verification does not constitute endorsement, credentialing, or guarantee of provider performance.

6. Platform and Data (Simvuly)

Consultations are conducted through Simvuly, a third-party platform.

- Beam does not access, store, or control patient data or Protected Health Information (PHI)
- Simvuly is responsible for platform operations, data handling, and security

Use of the platform is also subject to Simvuly's terms:
https://simvuly.com/legal/

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7. Fees and Payment

- Fees may be charged per consultation and/or via subscription
- Payments are processed through third-party providers (e.g., Stripe)
- Fees are non-refundable once a consultation request is submitted

You agree to provide accurate billing information and authorize applicable charges.

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8. Acceptable Use

You agree not to:

- Use the service for non-clinical or unauthorized purposes
- Misrepresent patient information or credentials
- Attempt to reverse engineer or misuse the platform

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9. No Warranties

Beam provides the service "as is" and makes no representations or warranties regarding:

- Accuracy or completeness of consultation responses
- Availability or timeliness of providers
- Clinical outcomes

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10. Limitation of Liability

To the maximum extent permitted by law:

Beam is not liable for:

- Clinical decisions or patient outcomes
- Actions or omissions of providers
- Platform interruptions or delays

Beam's total liability is limited to the fees paid by you in the 12 months preceding the claim.

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11. Indemnification

You agree to indemnify and hold harmless Beam from any claims, damages, or liabilities arising from:

- Your use of the service
- Clinical decisions or patient care
- Violation of these Terms

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12. Modifications

We may update these Terms from time to time. Continued use of the service constitutes acceptance of the updated Terms.

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13. Contact

For questions, contact:
client@beam.healthcare